



# EDMONTON SOCCER FACILITIES

Office & Mailing Address:

12720 Victoria Trail, Edmonton, Alberta T5A 5G4

Tel: (780) 413-4125 • Fax: (780) 406-4976

[www.esaf.ca](http://www.esaf.ca)



## 2018-2019 Admission Pass Acquisition Form

Except where indicated, this form must be filled out in completion

Name (First and Last, Please Print)	Address		<b>Pass Number(s)</b> (staff only in shaded area)
City	Province	Postal Code	
Home Telephone No.	Email Address (optional)		<b>Staff Initial</b> (verifying all sections complete and form signed)
Signature	Date		

By signing above, I understand that I am responsible for the pass number(s) listed on this form. I agree to abide by the Edmonton Soccer Association Facilities Rules and Regulations regarding the governance of the card (excerpt below on the detachable portion of the form). I understand that any reproduction of the card is strictly prohibited.

### Edmonton Soccer Association assumes no responsibility for lost, stolen or damaged passes.

*The above information is being collected by or on the behalf of Edmonton Soccer Association Facilities (ESAF) in accordance with PIPA (Personal Information and Protection Act). The information is being collected for the sole purpose(s) of administering season pass and admissions use. In the event of fraudulent pass use or admissions violations, this information may be provided to the league in which the individual is registered and/or utilized for ESAF discipline. Should you have any questions regarding the collection of your personal information please contact Edmonton Soccer Association Facilities, info@esaf.ca.*



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## Edmonton Soccer Association Rules and Regulations Excerpt

- 25. Indoor Soccer Admissions Policy - Edmonton Soccer Centres West, East and South**  
 \$5.00 Daily Admission – Individuals (18 and over)  
 \$33.00 Individual Season Pass – Individuals (18 and over). Pass must be shown for each individual for admission without charge. Valid for one person's admission and can be used within an immediate family (i.e. mother or father) on separate occasions. Pass is valid for only one person's access without charge when more than one immediate family member is present.
- FREE – Ages 17 and Younger – Ages 60 and Older
- Non-transferable Player and Coach Admission Passes are required to be shown for admission without charge and are to be used by registered players, referees and coaches only (distributed through your league).
- ESAF reserves the right to charge additional admission fees for special events at all facilities. Copying Passes is prohibited. Teams or individuals using an illegal or copied pass will result in a FACILITIES BAN.
- Player/Coach or other ESAF Passes cannot be distributed inside the building or lobby area by team representatives in order to facilitate free entry for others. A **\$50 FINE** will be levied if players or other team representatives do not show a valid pass or refuse to pay the admission charge upon entering the building.

Having signed above, I understand that I am responsible for the pass number(s) listed on this form. I agree to abide by the Edmonton Soccer Association Facilities Rules and Regulations regarding the governance of the card. I understand that any reproduction of the card is strictly prohibited. I understand that the physical pass must be shown for admission, facsimiles will not be accepted.

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## Frequently Asked Questions for Season Pass Use

**Q: Is my pass valid for my whole family?**

**A:** No. The admissions pass is a valid for a single individual admission. Children under 18 do not have to pay admission, but you must either have a valid pass or pay the daily admission for each adult in attendance.

**Q: My pass says it is transferrable; can it be used for other members of my family?**

**A:** If only one adult will be attending each game, (one parent this week, another parent next week) the pass can be used by multiple members of the same family. If both parents attend at one time, they must both have a valid pass or pay the daily admissions.

**Q: Why do you charge admissions? I don't have to pay at hockey arenas.**

**A:** Edmonton Soccer Association is a non-profit organization; our admissions revenues go right back into the operation of the facility (utilities, janitorial costs, staffing costs, facilities maintenance). We offer passes to be able to provide a discount to the regular admission while still being able to keep our usage costs low.

**Q: Why can't I show a picture of my pass? My wallet gets full with all of the cards I have to carry.**

**A:** Unfortunately, a photograph of your pass is still considered a facsimile. We need the physical pass on you to ensure that it hasn't been used by another individual in order to facilitate a free admission.

**Q: I'm a player for one of the adult leagues. I haven't gotten my pass yet.**

**A:** Passes are supplied through the league that you register with. Your coach should receive these as part of the team registration process; it is the coach's responsibility to distribute these to the players. We provide a leeway period at the beginning of the season to provide time to distribute these passes.

**Q: I forgot my pass at home, why can't your staff look up to see that I purchased a pass?**

**A:** The information on your pass is not stored electronically anywhere in our system; in order to look up that you purchased a pass, we need to sort through more than ten thousand pass forms. In addition, this information is kept in a secure location to protect your personal information.

**Q: I paid for registration for my child, why do I need to have an admission pass, too?**

**A:** Your registration is paid to a separate company, not Edmonton Soccer Association. While we have discussed with our partner leagues rolling the admissions costs into registration fees, this has not been implemented as it is difficult to equally enforce this across a number of different family dynamics and income levels. If this is something you are interested in seeing, please consider taking this to the board of directors for the soccer league you are registered with.

**Q: I lost my pass. Why don't I get a free replacement?**

**A:** Because we don't check your pass numbers when you enter the facility, there is no feasible way for us to verify that pass has been taken out of circulation. If it gets returned to us, we will make efforts to contact you to return the pass to you (via the information filled out on the requisition form).

**Q: Why did admissions costs go up?**

**A:** Since the announced increases in minimum wage (almost 50% in three years) we have not increased rates. Now that the final stepped increase is in effect in October, 2018, we have had to make an adjustment to rates to cover this increased cost.